Monitorpack

IT monitoring has never been easier

● Protect all your devices

Ecosystem for supervision

Monitorpack is a publisher of innovative concepts that evolves application and IT monitoring methods, which precisely detects and identifies breakdowns, degradations and prevents production stoppages of your applications.

Monitorpack makes a very precise diagnosis of the fault allowing you to correct the problem immediately without wasting time on diagnosis and troubleshooting.

Monitorpack is not just a software solution, it is also a team of experts who follow you, guide you constantly, advise you to define what is relevant to monitor, thus guaranteeing the proper functioning of your tools IT production.

Easy and fast Installation

Monitorpack is made up of 3 modules that can be downloaded from the download page of our websites and can be installed in a few minutes. There are no agents to deploy, a simple Active Directory Forest GPO, A service account to create and you are ready to monitor your IT.

Assistance, advice and ongoing support

Monitorpack is not only an innovative monitoring solution, but also a consultancy and support service, sharing our know-how to adapt to your infrastructure, your unique context to guarantee the full production capacity of your IT.

Cartographic supervision

Cartographic supervision is an innovative concept which is no longer content to monitor the presence of your servers but is capable of validating the real availability of your applications for users.

Troubleshooting

Monitorpack provides you with very precise fault information that you can resolve immediately, you no longer have to investigate where to spend your time searching for faults which are very costly for your production.

Alert you

Monitorpack can inform you in different very intuitive and fully automated ways by sending you emails, creating tickets for you, consolidating information in its databases or even creating statistics for relevant analysis dashboards.

Automated tickets

Monitorpack automatically creates qualified tickets with the criticality of the incident, the qualification of the problem, the complete analysis which allows you to immediately resolve the outage. Monitorpack and compatible with the "email to ticket" standard automatically integrating into all recognized helpdesk solutions such as ServiceNow, GLPI, Zendesk, Zoho Desk, Dynamic 365 and more…

Reports consolidation

Monitorpack developers provide you with around a hundred Power BI reports, Power BI Report Server or Power BI Pro License client for free which allow you real-time visibility of all your clients, your sites, your applications, your servers usable by both administrators and by managers, real-time status of the good health of your application and IT infrastructures.

Analysis & statistics

Monitorpack provides dashboards that provide you with very relevant information on the availability rate of your applications and infrastructures, the level of criticality of incidents, very precise qualification of problems as well as statistics allowing you to identify customers, applications or servers creating the problems.

Solution Azure Microsoft

Monitorpack is a Microsoft ISV partner (Microsoft partnership with software publishers). Monitorpack provides you with all the architectures and solutions allowing you to securely and dedicatedly consolidate all your dashboards and information in Azure. You can also consolidate locally with any cloud partner. Ask us for a free consultation, our architects will guide you towards the best solution for your particular case.

Azure Monitorpack offerings are present in Azure Marketplace

Our expertise

Our engineers and developers have worked in complex escalation and incident management environments for large companies such as Microsoft Technical Center France, Airbus, Group CASINO, Royal Canin, Banque Natixis, l'Occitane, Ecole Supérieure de Commerce of Montpellier, SAINT HUBERT, the Monegasque government, Gefco, Atos group, the RSI, CMA-CGM, Dior, L'Oréal, EDF, the European Parliament Luxembourg, TOTAL Group... but also for service centers bringing together multiple SMEs and are able to share their experiences & best practices with you.

Our conception of IT supervision

Monitorpack, a specialist monitoring editor, offers you an open solution allowing you to integrate with all other IT service delivery systems, in order to provide maintenance in operational conditions, management of incidents and dynamic problems as well as consolidation of ticketing and reporting.